

Callshop Billing System (CBS V2.2)

Release Notes

This document lists features and enhancements, as well as resolved and opened inconsistencies, for Worldcall Callshop Billing System version 2.2.

The following sections are included:

- New Features
- Resolved Inconsistencies

New Features

This section includes major features introduced in version 2.2.

‘Push-to-Talk’ Button

This new feature helps to bill end-users more precisely. That means - at the beginning of the call when customer hears the response of the called party he must press ‘STAR’ key (*) to start two-way conversation and launch billing counter. Before pressing ‘STAR’ key customer can only hear the called party, but not able to talk by himself because the called party can’t hear him at this moment (one-way conversation).

By pressing ‘STAR’ key customer enables his voice flow to called party (two-way conversation). In case of ‘STAR’ key was not pressed during 30 seconds the call will be disconnected automatically.

This feature helps to avoid disputable situations when customer tries to call and for any reason it fails but as a result he might be charged for some amount of money.

Using this new feature customer will not be charged as billing counter starts only after he pushes ‘STAR’ as a reason when he is sure that connection has been successfully established.

This feature can be enabled or disabled by going to ‘Callshop Management’ tab and checking/unchecking ‘Push-to-Talk button enabled’ box. By default it is disabled.

Independent personal Dialing Plan (Destinations list) for each CBS Service Provider

Now each CBS Service Provider is able to use its own custom list of Destinations. It could be downloaded/uploaded using new tab ‘Destinations’ at the Service Provider’s CBS WEB interface

Dialing Rules for H323 and PSTN callshops

Dialing Rules functionality has been added for H323 and PSTN callshops. Only SIP callshops were affected before.

Resolved Inconsistencies

This section includes inconsistencies resolved in version 2.2.

Updated Internet connection monitor

Online monitoring of Internet connection conditions at CBS WEB interface works more correctly

CBS WEB interface response time

Essentially decreased CBS WEB interface response time